



COMPLAINTS AND GRIEVANCES

Parents/students with a complaint are encouraged in the first instance to contact their class teacher. If the need then arises contact with the Principal and the [Catholic Schools Office](#) may be appropriate. Our School follows the Complaints & Grievances Policy of the Catholic Schools Office which can be found at:

http://web.csoww.catholic.edu.au/Portals/1/Downloads/policies/Complaints_Handling_Procedures.pdf